

County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 713, Los Angeles, California 90012 (213) 974-1101 http://ceo.lacounty.gov

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September 03, 2013

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

ADOPTED

BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

12 September 3, 2013

ychi d. Hamai SACHI A. HAMAI EXECUTIVE OFFICER

MEDICAL, DENTAL, LIFE INSURANCE, AND DISABILITY PLANS FOR 2014 (ALL DISTRICTS) (3 VOTES)

SUBJECT

Recommendation to approve premium rates and benefit changes for the 2014 calendar year for the medical, dental, life, and disability benefit plans applicable to represented and non-represented employees.

IT IS RECOMMENDED THAT THE BOARD:

- 1. Approve proposed premium rates for County-sponsored plans as follows: (a) medical and dental rates for represented employees for the period January 1, 2014 through December 31, 2014, as recommended in this letter and shown in Exhibit I; (b) medical and dental rates for non-represented employees for the period January 1, 2014 through December 31, 2014, as recommended in this letter and shown in Exhibit II; (c) basic life and accidental death and dismemberment (AD&D) insurance rates for represented and non-represented employees and, for represented employees only, optional group term life and dependent life insurance rates, for the period January 1, 2014 through December 31, 2016, as shown in Exhibit III; (d) Supplemental Group Variable Universal Life (GVUL) and dependent term life for non-represented employees for the period January 1, 2014 through December 31, 2016 as shown in Exhibit III; (e) Survivor Income Benefit (SIB) rates for non-represented employees for the period January 1, 2014 through December 31, 2016, as shown in Exhibit III; and (f) rates for Short-Term Disability (STD), Long-Term Disability (LTD) and LTD Health Insurance plans, as shown in Exhibit IV.
- 2. Instruct County Counsel to review and approve as to form the appropriate agreements and/or amendments as follows:

- a. Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company (Anthem Blue Cross); Cigna Health and Life Insurance Company and Cigna Healthcare of California, Inc. (Cigna); Kaiser Foundation Health Plan, Inc. (Kaiser); UnitedHealthcare of California and UnitedHealthcare Insurance Company (UnitedHealthCare); SafeGuard Health Plans, Inc. (SafeGuard); Delta Dental of California (Delta Dental PPO); Delta Dental of California for DeltaCare USA (DeltaCare USA); and Metropolitan Life Insurance Company (MetLife); or their successors and affiliates, as necessary, for the period January 1, 2014 through December 31, 2014.
- b. Life Insurance of North America (LINA) or their successors or affiliates, as necessary, for the period January 1, 2014 through December 31, 2016.
- 3. Instruct the Chair to sign the aforementioned agreements and/or amendments.
- 4. Approve proposed premium rates for the health plans sponsored by the Association for Los Angeles Deputy Sheriffs, Inc. (ALADS) and the Los Angeles County Fire Fighters Local 1014 (Local 1014), and proposed premium rates and benefit coverage changes for the California Association of Professional Employees (CAPE), for the period January 1, 2014 through December 31, 2014, as shown in Exhibit V.
- 5. Instruct the Auditor-Controller to make all payroll system changes necessary to implement the changes recommended herein to ensure that all changes in premium rates are first reflected on pay warrants issued on January 15, 2014.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

PURPOSE

The County maintains employee health, dental, group life and other insurance programs to provide benefits that promote the effectiveness, health, and welfare of its workforce. The current premium rates and/or agreements for all County and union-sponsored medical, dental, and life insurance plans will end on December 31, 2013. The purpose of the recommendations contained in this letter is to implement negotiated agreements with carriers to continue existing benefits and to adopt changes, as recommended, for the 2014 calendar year.

JUSTIFICATION

Overall Premium Negotiation Process and Results

County-Sponsored Plans in General - The recommendations regarding the County-sponsored plans (Exhibits I, II, III, and IV) are the result of negotiations between the health, dental, and life insurance carriers and the County negotiating team consisting of representatives of the Chief Executive Office (CEO), Department of Human Resources (DHR), and the County's group insurance consultant, Aon Hewitt (Aon). The unions' benefit consultants also provided input into the insurance carrier negotiation process for County-sponsored plans with benefits governed by the Fringe Benefits Memoranda of Understanding (MOU) with Service Employees International Union Local 721 (Local 721) and the Coalition of County Unions (CCU).

Aon has concluded that the County-sponsored plans carriers' final negotiated rates are justified. Their opinion and the supporting due diligence are documented in Attachments A and B.

In general, County medical and dental plans are rated by carriers based on the cost of claims, claims trend, and administration costs. The ratings also consider the health risk of and the utilization of health care by County employees and their covered dependents. The County-sponsored medical plan rates recommended in this letter increased an average of 8.9 percent for represented employees and 8.8 percent for non-represented employees over last years' rates. Aon estimates that nationwide medical cost trends will average 11 percent in 2014, 2.1–2.2 percent greater than the County plan increases. These trends include an additional 2.5 percent in fees and assessments imposed on the health plans in 2014 under the Affordable Care Act (ACA). The impact of the ACA on the County's health insurance providers is discussed further in this report.

The nationwide dental cost trend continues to be more moderate than the medical cost trend, averaging 4 percent to 5 percent, depending on the type of plan. The rates for the County's Delta Dental PPO plan, which covers the majority of the County's employees, will decrease for 2014.

Basic life and AD&D rates remain the same as the 2013 rates and are guaranteed through 2016. Due to the County's favorable experience, optional group term life, and dependent life insurance rates will decrease by 4 percent for represented employees for 2014 and are guaranteed through 2016. Supplemental GVUL and dependent term life insurance rates for non-represented employees remain unchanged and are guaranteed through 2016. SIB rates for non-represented employees remain the same as 2013 and are guaranteed through 2016.

County Approved Union-Sponsored Plans - The premium and benefit recommendations in Exhibit V for County-approved union-sponsored health plans were negotiated by the sponsoring unions and evaluated by the CEO and DHR pursuant to the relevant provisions of the CCU Fringe MOU and County Code. The joint CEO and DHR recommendations are provided later in this report.

Renewal Policy and Process - In accordance with County policy, the County negotiating team requires all carriers to justify rates and support proposed contract terms for the upcoming plan year. The rate renewal process for 2014 (Attachments A and B) was designed to encourage full involvement and transparency among all County, union, and carrier stakeholders. The process involved production of data by carriers as needed, identification, in-depth analysis, and evaluation of all material underwriting issues in carrier proposals, and documentation of due diligence and financial results. All parties complied with the process.

Overall Results - Attachment C is a high level summary of carrier negotiation results that compare the estimated actual total premiums from initial carrier premium quotes for 2014 with the final result after performance guarantee review, challenges to carrier underwriting, benefit changes and negotiation. Summary reasons for the negotiated reductions are given.

Total 2014 premiums to be paid to health, dental, group life and other insurance plan carriers are estimated to be \$1.3 billion, of this total just over \$1.1 billion is for County-sponsored plans and \$227.8 million for Union-sponsored plans. This is an increase of \$100 million (8.3 percent) over 2013.

Total savings from initial 2014 carrier proposals are \$19.1 million. This amount includes \$18.2 million in negotiated savings from 2014 carrier proposals and \$901,435 from performance guarantee refunds and rate credits.

Attachment C also shows the percentage increase for each carrier by cafeteria plan as well as the total increase for County-sponsored health, dental, group life and other insurance programs. The increase in medical plan premiums estimated to be paid to health carriers during 2014 will range

from 7.9 percent to 13.2 percent (8.9 percent average). This is lower than the expected average projected nationwide medical cost trend increase of 11 percent. The overall decrease for dental plans will be -8.3 percent. For 2014, AD&D insurance rates will remain the same for both represented and non-represented employees.

2014 Premium Rates Recommended for Approval

Recommended Rates - County and union-sponsored health, dental, group life and other insurance rates recommended for adoption are shown in Exhibits I through V. Unless otherwise noted in this letter, the rates support existing benefits consistent with the applicable MOU or County Code provision. The rates shown in these exhibits are the monthly prices that employees will pay from County cafeteria plan contributions after County subsidies are subtracted from negotiated premium rates paid to carriers. For this reason, percentage increases in premium rates to be charged to employees as shown in the Exhibits, in many cases, may differ from the negotiated increases in premium to be paid to carriers as reported in the body of this letter and in Attachment C.

Union Concurrence - On August 8, 2013, the CCU and management representatives in the Labor-Management Employee Benefits Administration Committee (EBAC) voted to recommend the premium rates for employees represented by the CCU.

On August 14, 2013, Local 721 and management representatives in the Labor-Management Benefits Administration Committee (BAC) voted to recommend the premium rates for the County-sponsored plans applicable to employees represented by Local 721.

Impact of the Affordable Care Act

In general, the Affordable Care Act enacted reforms to provide affordable health insurance to 44 million uninsured Americans and to reduce the growth in health care spending. In 2014, new fees and assessments mandated by the ACA on health insurance providers will account for an approximately 2.5 percent increase in health care costs. These new fees and assessments include a Health Insurance Industry fee, a Reinsurance Assessment, and the Patient Centered Outcomes Research Institute (PCORI). These fees and taxes are intended to help fund the Affordable Care Act.

The ACA requires that most Americans have health coverage in 2014 or pay a penalty. The health coverage offered to County employees more than meets the standards required under the ACA. The new health insurance marketplaces are designed primarily for individuals who are not offered employer subsidized health insurance coverage or are offered coverage that does not meet certain minimum value and affordability standards required by the ACA. Therefore, the health insurance marketplaces and exchanges generally do not apply to County employees. Nevertheless, as required by the U.S. Department of Labor, the County will deliver an informational notice about the new health insurance marketplaces in their annual benefits enrollment package.

Implementation of Strategic Plan Goals

The recommended actions are consistent with the principles of the Countywide Strategic Plan by promoting the well-being of County employees and their families by offering comprehensive employee benefits.

FISCAL IMPACT/FINANCING

Each cafeteria plan, including represented employee plans provided by MOUs with County unions, provides for a County contribution and, in some cases, an additional subsidy to help pay the cost of insurance benefits. Employees pay for additional costs above and beyond the County contributions through payroll deductions.

For represented employees, the County contributions and subsidies to the cafeteria plans are determined through the collective bargaining process. The negotiated amounts currently in effect are set out in the 2012-2013 fringe benefit agreement with Local 721 and the amendment to the fringe benefit agreement with CCU, which expire on September 30, 2013. Until such time as the current contributions and subsidies are changed by successor agreements, there will be no change in the County costs related to the cafeteria plans or group insurance benefits. Pending that event, the costs of the 2014 increases in group insurance premiums recommended herein will be borne entirely by the affected employees through increases in payroll deductions.

To preserve internal equity, the same treatment will be extended to non-represented employees. All increases in the premium rates affecting non-represented employees will be absorbed by the employees through higher payroll deductions pending any future Board action regarding cafeteria plan contribution or subsidy amounts.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The general facts concerning 2014 premium rate and benefit adjustments for County-sponsored plans affecting both represented and non-represented employees are stated in this section. The details of each carriers' County-sponsored medical, dental, group life and other insurance plan proposal, Aon's evaluation and opinion concerning their justifications and terms of offer are given in Attachments A and B.

Medical Plan Rates Affecting Represented Employees

Cigna Rates for 2014:

Cigna provides two different plans to employees represented by the CCU: a Health Maintenance Organization (HMO) and a point of service plan (POS). The 2014 negotiated contract rates for the HMO and POS plans will increase by 13.2 percent. Aon's opinion certifying Cigna's 2014 rates as justified is included in Attachment A.

Kaiser Rates for 2014:

The rates for the CCU plan in 2014 will include a change in the Durable Medical Equipment (DME) benefit that includes a supplemental benefit to match the DME coverage for the Local 721 plan. Kaiser's 2014 rates will increase by 7.8 percent for the CCU plan and 7.7 percent for the Local 721 plan.

Aon's opinion certifying Kaiser's 2014 rates as justified is included in Attachment A.

UnitedHealthcare Rates for 2014:

UnitedHealthcare provides two fully insured plans to employees represented by Local 721: an HMO and a preferred provider organization (PPO) plan. The 2014 overall negotiated contract premium rates for both plans will increase by 9.9 percent (9.7 percent for the HMO and 19.9 percent for the PPO). Aon's opinion certifying UnitedHealthcare's 2014 rates as justified is included in Attachment

Α.

Union-Sponsored Plan Benefit Changes and Rates for 2014:

Premiums for County-approved union-sponsored plans will also increase for 2014. The estimated increase in premiums paid to carriers in 2014 on behalf of the union-sponsored plans is approximately \$14.7 million or 6.9 percent over 2013. Proposed 2014 premium increases to be paid to carriers and benefit changes for the ALADS, CAPE, and Local 1014 plans are summarized below:

- 1. ALADS, 9 percent increase with no benefit changes;
- 2. CAPE, 5 percent increase with an enhanced vision benefit through Vision Services Plan (VSP) and an increased DME benefit for all plans; and
 - 3. Local 1014, 4.7 percent increase with no benefit changes.

The subsidized rates to be paid by employees enrolled in union-sponsored plans are summarized in Exhibit V. The complete list of carrier benefit changes, upon which the 2014 rates are based, is documented in the Union request letters attached to Exhibit V. We have reviewed the changes for all three plans and support them.

Dental Plan Rates Affecting Represented Employees

The recommended employee contribution rates for County-sponsored represented employee dental plans are summarized in Exhibit I. The employee contribution rates shown for the Delta Dental PPO plan are Delta's proposed rates for 2014, less current County subsidies included in the 2012-2013 fringe benefit agreement/amendment with Local 721 and the CCU. As already noted, these subsidies will remain fixed unless and until changed by successor agreements. Since subsidies can affect year-to-year differences, the percentage rate differences shown in Exhibit I differ from those described in this section. The rates for prepaid dental plans (DeltaCare USA and SafeGuard) are the rates negotiated with the carriers.

Delta Dental PPO plan contract rates will decrease by 8.6 percent for the CCU and by 9.4 percent for Local 721 for 2014. In addition, the CCU and County have agreed to a two-month premium holiday in April and May 2014 in order to bring down a high premium stabilization reserve with Delta Dental. This means in April and May 2014 there will be no premiums charged to either the employee or the County for those employees enrolled in the Delta Dental Choices plan. A decision on premium holiday for Options participants is pending an agreement between Local 721 and the County. The prepaid dental plan DeltaCare USA's rates remain the same for both Local 721 and the CCU.

SafeGuard's contract rates will decrease by 1 percent for 2014.

Aon's opinion certifying the dental rates as justified is included in Attachment B.

Life Insurance and Disability Programs for Represented Employees

Basic term life and AD&D rates for 2014 are the same as 2013 and are guaranteed through 2016. Optional group term life insurance, and dependent life insurance rates will be reduced by 4 percent due to favorable experience and are guaranteed through 2016.

Medical Plan Rates Affecting Non-represented Employees

Non-represented employees who participate in the MegaFlex and Flexible Benefit plans have a

choice between Kaiser and four Anthem Blue Cross health plans, which include an HMO, POS, PPO, and a Catastrophic Plan. For 2014, the average increase in contract rates for the Anthem Blue Cross HMO and Anthem Blue Cross indemnity plans (POS, PPO, and Catastrophic) will be 9.4 percent. Kaiser's 2014 rates will increase by 7.9 percent.

There are currently no employees enrolled in the Kaiser Mid-Atlantic plan, this plan is offered to the few County employees working in the Washington, D.C. area. Kaiser notified the County that employees may enroll in the plan for 2014 if desired and rates will be set upon enrollment.

Aon has reviewed the proposed increases and recommends that the County accept the final 2014 renewals offered by Anthem Blue Cross and Kaiser. See attachment B for their review and opinion.

We recommend that the Board continue the historical County practice of funding any difference between the negotiated contract cost of these plans and the contribution paid by the employees. The recommended employee contribution rates for non-represented employees are summarized in Exhibit II. However, as mentioned earlier, any increases to the County subsidy as a result of labor negotiations are not yet included so the rates in Exhibit II will change after labor negotiations are completed.

Dental Plan Rates Affecting Non-represented Employees

The recommended employee contribution rates for County-sponsored non-represented employee dental plans are summarized in Exhibit II. The Delta Dental PPO rates have been reduced by current County subsidies previously approved by the Board. As already noted, these subsidies will remain fixed unless and until changed by successor agreements. Since subsidies can affect year-to-year differences, the percentage rate differences shown in Exhibit II differ from those described in this section. The rates for prepaid dental plans (DeltaCare USA and SafeGuard) are the rates negotiated with the carriers.

The Delta Dental PPO rates will decrease by 6.7 percent for 2014. Non-represented employees will have a two-month premium holiday in April and May 2014 in order to bring down a high premium stabilization reserve with Delta Dental. This means there will be no premiums charged for two months to either the employee or the County for those employees enrolled in the Delta Dental Non-represented plan. The prepaid dental plan DeltaCare USA's rates remain the same for 2014.

SafeGuard's contract rates will decrease by 1 percent for 2014.

Aon's opinion certifying the dental rates as justified is included in Attachment B.

Life Insurance and Disability Programs for Non-represented Employees

GVUL life insurance and dependent term life rates remain the same and are guaranteed through 2016. SIB rates remain the same and are guaranteed through December 31, 2016. Cigna's basic term life insurance for certain non-represented employees remain the same and are guaranteed through 2016. Cigna's AD&D rates remain the same and are guaranteed through 2016.

There will be no changes in the cost of LTD, LTD Health Insurance and STD rates for 2014.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

None.

Respectfully submitted,

WILLIAM T FUJIOKA

Chief Executive Officer

WTF:BC:JA MTK:LSB:mst

Enclosures

c: Auditor-Controller
County Counsel
Executive Office, Board of Supervisors
Human Resources
SEIU Local 721
Coalition of County Unions
Aon Hewitt

COUNTY-SPONSORED MEDICAL AND DENTAL INSURANCE PLANS FOR REPRESENTED EMPLOYEES CURRENT 2013 RATES AND PROPOSED 2014 RATES

		Coverage	Current	Proposed	Percentage
Plan	Option	Category ^a	2013 Rates ^b	2014 Rates ^b	Change
CIGNA	Network HMO	1	\$ 583.13	\$ 659.26	13.1%
Choices		2	\$ 1,163.76	\$ 1,318.00	13.3%
		3	\$ 1,339.95	\$ 1,517.68	13.3%
	Network POS	1	\$ 1,047.13	\$ 1,185.09	13.2%
	agine a risquire gagar es naper annigen e proper palaneren mm erent eus venum und mis venum	2	\$ 1,862.87	\$ 2,110.27	13.3%
	A frequent visioners and particulars is a row is remove the control of the contro	3	\$ 1,954.15	\$ 2,213.71	13.3%
CIGNA	Network HMO	1	\$ 577.13	\$ 653.26	13.2%
Options	reference command access of the processors are seen abortion for the comment of t	2	\$ 1,160.20	\$ 1,314.44	13.3%
		3	\$ 1,334.39	\$ 1,512.12	13.3%
	Network POS	1	\$ 1,041.13	\$ 1,179.09	13.3%
		2	\$ 1,859.31	\$ 2,106.71	13.3%
		3	\$ 1,948.59	\$ 2,208.15	13.3%
KAISER		1	\$ 593.87	\$ 640.46	7.8%
Choices		2	\$ 1,182.29	\$ 1,275.49	7.9%
		3	\$ 1,372.33	\$ 1,480.44	7.9%
KAISER		1	\$ 562.92	\$ 606.79	7.8%
Options		2	\$ 1,128.84	\$ 1,216.57	7.8%
		3	\$ 1,308.90	\$ 1,410.66	7.8%
UNITEDHEALTHCARE	HMO	1	\$ 534.90	\$ 587.37	9.8%
Options		2	\$ 1,083.62	\$ 1,189.60	9.8%
		3	\$ 1,254.73	\$ 1,377.50	9.8%
	PPO	1	\$ 1,302.06	\$ 1,562.36	20.0%
	des to go to go to go to go to go to go the go the go the go	2	\$ 2,632.59	\$ 3,158.27	20.0%
		3	\$ 3,049.76	\$ 3,658.85	20.0%
a 1 = Employee only					
2 = Employee + 1 Depende					
3 = Employee + 2 or more					
Pates reflect current negoti CIGNA, Kaiser, and United Kaiser 2014 rates for Choice	HealthCare rates include			Autism benefit cos	sts.

COUNTY-SPONSORED MEDICAL AND DENTAL INSURANCE PLANS FOR REPRESENTED EMPLOYEES CURRENT 2013 RATES AND PROPOSED 2014 RATES

Plan	Option	Coverage Category ^a		Current I3 Rates ^b		roposed 14 Rates ^b	Percentage
	Option	Calegory	1	• "	1		Change
DELTA DENTAL ^b		1	\$	27.07	\$	24.34	-10.1%
Choices		2	\$	45.41	\$	40.76	-10.2%
		3	\$	68.30	\$	61.16	-10.5%
DELTA DENTAL ^b		1	\$	45.51	\$	40.48	-11.1%
Options		2	\$	76.37	\$	67.82	-11.2%
		3	\$	115.34	\$	102.25	-11.3%
DELTACARE USA°		,.1	\$	15.41	\$	15.41	0.0%
Choices & Options		2	\$	25.41	\$	25.41	0.0%
		3	\$	37.59	\$	37.59	0.0%
SAFEGUARD ^d		1.	\$	11.45	\$	11.34	-1.0%
Choices & Options		2	\$	22.09	\$	21.87	-1.0%
		3	\$	28.80	\$	28.51	-1.0%
a 1 = Employee only							
2 = Employee + 1 Depen 3 = Employee + 2 or mor							
b Delta Dental rates reflect	negotiated County subsidy. aranteed through 12/31/2014.						
DeltaCare rates are guara							
d SafeGuard rates are guard							

COUNTY-SPONSORED MEDICAL AND DENTAL INSURANCE PLANS FOR NON-REPRESENTED EMPLOYEES CURRENT 2013 RATES AND PROPOSED 2014 RATES

ANTHEM BLUE CROSS CaliforniaCare HMO	254.00	2014 Rates ^b	Percentage Change
ANTHEM BLUE CROSS	254.00		i ercentage Ondrige
PLUS POS 1 \$ PLUS POS 1 \$ PLUS POS 1 \$ 2 \$ 3 \$ 4 \$ Catastrophic 1 \$ 2 \$ 3 \$ 4 \$ Prudent Buyer PPO 1 \$ 2 \$ 3 \$ 4 \$ 1 \$ CAISER 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 3 \$ 4 \$ DELTA DENTAL ^c 2 \$ 3 \$ 4 \$ 4 \$ 4 \$ DELTA DENTAL ^c 2 \$ 4 \$ 4 \$ DELTA DENTAL ^c 2 \$ 4 \$ 4 \$ DELTA DENTAL ^c 2 \$ 5 \$ 6 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7		\$ 303.00	19.3%
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Catastrophic 1	591.00	\$ 705.00	19.3%
Catastrophic 1			
Catastrophic 1 \$ Catastrophic 1 \$ 2 \$ 3 \$ 4 \$ Prudent Buyer PPO 1 \$ 2 \$ 3 \$ 4 \$ 1 KAISER Flex/Megaflex 2 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ SAFEGUARD 1 \$ SAFEGUARD 2 \$ SAFEGUARD 2 \$ SAFEGUARD 2 \$ SAFEGUARD 3 \$ 4 \$ SAFEGUARD 2 \$ SAFEGUARD 3 \$ SAFEGUARD 4 \$ SAFEGUARD 4 \$ SAFEGUARD 5 \$	384.00	\$ 458.00	19.3%
Catastrophic 1 \$	772.00	\$ 921.00	19.3%
Catastrophic 1 \$ 2 \$ 3 \$ 4 \$ 4 \$ Prudent Buyer PPO 1 \$ 2 \$ 3 \$ 4 \$ 1 KAISER Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTACARE USA ^d 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$	791.00	\$ 944.00	19.3%
Prudent Buyer PPO	881.00	\$ 1,051.00	19.3%
Prudent Buyer PPO	197.00	\$ 235.00	10.00/
Prudent Buyer PPO	395.00	\$ 235.00 \$ 471.00	19.3%
Prudent Buyer PPO 1 \$ 2 \$ 3 \$ 4 \$ 1 KAISER Flex/Megaflex Plex/Megaflex Prudent Buyer PPO 1 \$ 2 \$ 3 \$ 4 \$ 1 KAISER Flex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Prudent Buyer PPO 1 \$ 1 \$ 2 \$ 3 \$ 4 \$ DELTA DENTAL° Plex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Prudent Buyer PPO 1 \$ 1 \$ 2 \$ 3 \$ 3 \$ 4 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5 \$ 5	402.00		19.2% 19.4%
Prudent Buyer PPO 1 \$ 2 \$ 3 \$ 4 \$ 1 KAISER Flex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Plex/Megaflex Prudent Buyer PPO 1 \$ 1 \$ 1 \$ 1 \$ 1 \$ 1 \$ 1 \$ 1 \$ 1 \$ 1 \$	and the second s	\$ 480.00	
2 \$ 3 \$ \$ 4 \$ \$ \$ \$ \$ \$ \$	464.00	\$ 554.00	19.4%
2 \$ 3 \$ \$ 4 \$ \$ \$ \$ \$ \$ \$	491.00	\$ 586.00	19.3%
SAFEGUARDe S S S S S S S S S	902.00	\$ 1,076.00	19.3%
KAISER	936.00	\$ 1,117.00	19.3%
KAISER 1 \$ Flex/Megaflex 2 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ DELTACARE USA ^d 1 \$ Flex/Megaflex 2 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$ \$	1,085.00	\$ 1,295.00	19.4%
Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTACARE USA ^d 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 5 3 \$ \$		V .,,	
Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTA DENTAL ^c 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTACARE USA ^d 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 5 3 \$ \$	254.00	\$ 303.00	19.3%
3 \$ 4 \$ DELTA DENTAL ^c	498.00	\$ 594.00	19.3%
DELTA DENTAL ^c Flex/Megaflex 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTACARE USA ^d Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e Flex/Megaflex 2 \$ 3 \$ 4 \$	522.00	\$ 623.00	19.3%
DELTA DENTAL ^c Flex/Megaflex 2 \$ 3 4 \$ DELTACARE USA ^d Flex/Megaflex 2 \$ SAFEGUARD ^e Flex/Megaflex 2 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	591.00	\$ 705.00	19.3%
Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTACARE USA ^d 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$ \$	001.00	Ψ 700.00	10.070
Flex/Megaflex 2 \$ 3 \$ 4 \$ DELTACARE USA ^d 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$ \$	32.25	\$ 31.11	-3.5%
3 \$ 4 \$ DELTACARE USA ^d 1 \$ Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$ 3 \$	51.90	\$ 49.78	-4.1%
## DELTACARE USA ^d	55.31	\$ 53.27	-3.7%
DELTACARE USA ^d flex/Megaflex 2 \$ 3 4 \$ SAFEGUARD ^e flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD	82.84	\$ 79.77	-3.7%
Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$	02.04	Ψ 75.77	0.770
Flex/Megaflex 2 \$ 3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$	15.41	\$ 15.41	0.0%
3 \$ 4 \$ SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$	26.62	\$ 26.62	0.0%
SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$	26.43	\$ 26.43	0.0%
SAFEGUARD ^e 1 \$ Flex/Megaflex 2 \$ 3 \$	38.36	\$ 38.36	0.0%
Flex/Megaflex 2 \$ 3 \$	30.30	φ 30.30	0.076
Flex/Megaflex 2 \$ 3 \$	44.45	A 11.04	4.00/
3 \$	11.45	\$ 11.34	-1.0%
	21.44	\$ 21.23	-1.0%
4 5	24.17	\$ 23.93	-1.0%
	31.55	\$ 31.23	-1.0%
1 = Employee only	1		
2 = Employee + Child(ren)			
3 = Employee + Spouse			
4 == Employee + Spouse + Chil(ren)			
Rates, where applicable, are net of County subsidy; except that the premium of			benefits
are subject to COBRA is the carrier quoted rate plus an administrative charge			
Anthem Blue Cross rates include the cost of the 360° health programs and the			ne HMO, POS, and PPO.
Anthem Blue Cross and Kaiser rates include mandatory Federal healthcare ref Delta Dental rates reflect negotiated County subsidy.	form & Autis	sm benefit costs.	

Delta Dental rates are guaranteed through 12/31/2014.

d DeltaCare rates are guaranteed through 12/31/2014.

SafeGuard Rates are guaranteed through 12/31/2014.

	Monthly	Cost per
	\$1,000 of	
	<u>2013^a</u>	2014 ^a
COUNTY-PAID BASIC GROUP TERM-LIFE INSURAI	NCE \$0.146	\$0.146
OPTIONAL GROUP TERM LIFE INSURANCE FOR REPRESENTED EMPLOYEES		
Employee: The monthly premium per \$1,000 of insurance is base shown in the following table:	ed on the employee's	age as
<u>Age</u>	2013 ^{a,b}	2014 ^{a,b}
Less than 30	\$0.039	\$0.037
30-34	\$0.067	\$0.064
35-39	\$0.075	\$0.072
40-44	\$0.084	\$0.081
45-49	\$0.125	\$0.120
50-54	\$0.192	\$0.184
55-59	\$0.360	\$0.346
60-64	\$0.552	\$0.530
65-69	\$0.788	\$0.756
70 and over	\$1.515	\$1.454
Dependent Term Life Insurance:	2013 ^a	2014 ^a
Cost per month per \$5,000 of coverage, no matter own many eligible dependents employee may have.	\$0.912	\$0.876

LIFE, ACCIDENTAL DEATH AND DISMEMBERMENT AND SURVIVOR INCOME BENEFIT PROGRAMS CURRENT 2013 RATES AND PROPOSED 2014 RATES

OPTIONAL ACCIDENTAL DEATH & DISMEMBERMENT INSURANCE - Cost per Month

	Current 20	13 Rates*	Proposed 2	014 Rates
Employee	Employee Only	Employee & Dependents	Employee Only	Employee & Dependents
Coverage	Plan G	<u>Plan H</u>	<u>Plan G</u>	<u>Plan H</u>
\$ 10,000	\$0.13	\$0.25	\$0.13	\$0.25
\$ 25,000	\$0.33	\$0.63	\$0.33	\$0.63
\$ 50,000	\$0.65	\$1.25	\$0.65	\$1.25
\$100,000	\$1.30	\$2.50	\$1.30	\$2.50
\$150,000	\$1.95	\$3.75	\$1.95	\$3.75
\$200,000	\$2.60	\$5.00	\$2.60	\$5.00
\$250,000	\$3.25	\$6.25	\$3.25	\$6.25
\$300,000	\$3.90	\$7.50	\$3.90	\$7.50
\$350,000	\$4.55	\$8.75	\$4.55	\$8.75

These figures apply regardless of employee's age. If Plan H is selected, all eligible dependents will be insured automatically.

The maximum insurance coverage amount for represented participants is \$250,000.

^{*} Rates are guaranteed through 12/31/2016.

LIFE, ACCIDENTAL DEATH AND DISMEMBERMENT AND SURVIVOR INCOME BENEFIT PROGRAMS CURRENT 2013 RATES AND PROPOSED 2014 RATES

OPTIONAL GROUP VARIABLE UNIVERSAL LIFE INSURANCE FOR FLEX/MEGAFLEX PARTICIPANTS

Employee: The monthly premium per \$1,000 of insurance is based on the employee's age as shown in the following table:

	0011 8 1 7		0044 D 1 5		0044 D. L
<u>Age</u>	2014 Rate*	<u>Age</u>	2014 Rate*	<u>Age</u>	2014 Rate*
20-24	\$0.038	57	\$0.283	77**	\$2.074
25-29	\$0.047	58	\$0.319	78**	\$2.341
30-34	\$0.055	59	\$0.357	79**	\$2.638
35-39	\$0.056	60	\$0.400	80**	\$3.405
40	\$0.065	61	\$0.451	81**	\$3.930
41-42	\$0.066	62	\$0.498	82**	\$4.287
43	\$0.074	63	\$0.535	83**	\$4.674
44	\$0.084	64	\$0.593	84**	\$5.092
45	\$0.093	65	\$0.616	85**	\$5.556
46	\$0.102	66	\$0.692	86**	\$6.042
47	\$0.110	67	\$0.736	87**	\$6.574
48	\$0.129	68	\$0.820	88**	\$7.144
49	\$0.138	69	\$0.911	89**	\$7.730
50	\$0.147	70	\$1.003	90**	\$8.329
51	\$0.165	71	\$1.109	91**	\$8.960
52	\$0.174	72	\$1.231	92**	\$9.607
53	\$0.191	73	\$1.352	93**	\$10.275
54	\$0.210	74	\$1.496	94**	\$10.953
55	\$0.238	75	\$1.649		
56	\$0.256	76**	\$1.831		

^{*} Rates are guaranteed through 12/31/2016.

Employee cost for MegaFlex employees is half of actual premium. The County pays the other 50%.

^{**} For employees age 76-94 who remain in County service, County will subsidize the difference between the employee's cost of coverage using the premiums for the employee's actual age and cost of coverage using age 75 rate.

LIFE, ACCIDENTAL DEATH AND DISMEMBERMENT AND SURVIVOR INCOME BENEFIT PROGRAMS CURRENT 2013 RATES AND PROPOSED 2014 RATES

Dependent Term Life Insurance for Flex and MegaFlex Participants

Cost per month per \$5,000 of dependent life coverage, up to \$20,000. 2014 Rate*

SURVIVOR INCOME BENEFIT - For MegaFlex participants enrolled in Retirement Plan E

		2014 Rat	es*		
Employee Age		Em	ployee Cost**		
	(10% Option)	(15% Option)	(25% Option)	(35% Option)	(50% Option)
Under 30	0.062%	0.093%	0.160%	0.216%	0.309%
30 to 34	0.082%	0.123%	0.198%	0.285%	0.408%
35 to 39	0.106%	0.159%	0.259%	0.372%	0.531%
40 to 44	0.146%	0.219%	0.370%	0.510%	0.729%
45 to 49	0.198%	0.297%	0.494%	0.691%	0.988%
50 to 54	0.262%	0.393%	0.655%	0.916%	1.308%
55 to 59	0.378%	0.567%	0.938%	1.322%	1.889%
60 to 64	0.514%	0.771%	1.284%	1.799%	2.569%
65 to 69	0.706%	1.059%	1.765%	2.471%	3.530%
70 and over	1.254%	1.881%	3.136%	4.389%	6.270%

^{*} Dependent Life and Survivor Income Benefit rates are guaranteed through 12/31/2016.

^{**} Employee cost for MegaFlex is half of the actual premium. The County pays the other 50%.

	AND LONG-	M DISABILITY TERM DISABIL 13 RATES ANI	ITY HEALTH		
MEGAFLE	SHORT-TERM	DISABILITY F	PLAN		
Employee (Cost as a Perce	entage of Mont	thly Salary:		
	Current 2013			Proposed 201	4
	Rates			Rates	
Income	Waiting		Income	Waiting	01
Replacement	Period	Cost	Replacement	Period	Cost
70%	14 Days	0.000%	70%	14 Days	0.000%
100%*	7 Days	0.934%	100%*	7 Days	0.934%
* Reduced to 8	80% after 21 days				
MEGAFLE)	(LONG-TERM	DISABILITY PL	_AN		
Employee (Cost as a Perce	entage of Mont	thly Salary:		
	Current 20	13 Rates		Proposed 2	014 Rates
Income	Plan E + *	All Other		Plan E + *	All Other
Replacement	Retirement Plan	<u>Plans</u>		Retirement Plan	<u>Plans</u>
40%	0.000%	0.040%		0.000%	0.040%
60%	0.117%	0.157%		0.117%	0.157%
	or more years of co				

SHORT-TERM DISABILITY, LONG-TERM DISABILITY AND LONG-TERM DISABILITY HEALTH INSURANCE CURRENT 2013 RATES AND PROPOSED 2014 RATES

Proposed 2014 Rate 75 % Premium 100 % Premium
75 % Premium 100 % Premium
Payment Payment
\$0.00 \$3.00
Proposed 2014 Rate
75 % Premium 100 % Premium Payment Payment
\$0.00 \$3.00

UNION-SPONSORED MEDICAL AND DENTAL INSURANCE PLANS CURRENT 2013 RATES AND PROPOSED 2014 RATES

Plan	Option	Coverage Category ^a	20	Current 013 Rates ^b		Proposed 014 Rates ^b	Percentage Change
ALADS	Prudent Buyer Plan	1	\$	800.64	\$	872.08	8.9%
Blue Cross	Under Age 50	2	\$	1,557.69	\$	1,698.92	9.1%
		3	\$	1,790.79	\$	1,953.74	9.1%
			Ψ	1,730.73	Ψ	1,955.74	9.176
	Prudent Buyer Plan	1	\$	800.64	\$	872.08	8.9%
	Age 50 and Over	2	\$	1,557.69	\$	1,698.92	9.1%
		3	\$	1,790.79	\$	1,953.74	9.1%
	CaliforniaCare	1	\$	543.13	\$	590.97	8.8%
	Basic Plan	2	\$	1,053.39	\$	1,147.98	9.0%
	(All Ages)	3	\$	1,304.19	\$	1,421.97	9.0%
	Prudent Buyer Plan	1	\$	908.78	\$	990.93	9.0%
	Premier Plan	2	\$	1,665.83	\$	1,817.77	9.1%
	Under Age 50	3	\$	1,898.93	\$	2,072.59	9.1%
	Prudent Buyer Plan	1	\$	908.78	\$	990.93	9.0%
	Premier Plan	2	\$	1,665.83	\$	1,817.77	9.1%
	Age 50 and Over	3	\$	1,898.93	\$	2,072.59	9.1%
	CaliforniaCare	1	\$	651.27	\$	709.82	9.0%
	Premier Plan	2	\$	1,161.53	\$	1,266.83	9.1%
	(All Ages)	3	\$	1,412.33	\$	1,540.82	9.1%
CAPE (Choices)	Classic	1	\$	738.00	\$	776.00	5.1%
Blue Shield	Classic	2	\$	1,429.00	\$	1,502.00	5.1%
Bido Officia		3	\$	1,701.00	\$	1,789.00	5.2%
				1,701.00	Ψ	1,700.00	J.2. 70
	Lite	1	\$	454.00	\$	477.00	5.1%
		2	\$	933.00	\$	980.00	5.0%
		3	\$	1,165.00	\$	1,224.00	5.1%
	PPO	1	\$	736.00	\$	770.00	4.6%
	(Out-of-state only)	2	\$	1,423.56	\$	1,496.56	5.1%
		3	\$	1,694.56	\$	1,783.56	5.3%
DADE (O-No)	Olessia			700.00	•		
CAPE (Options)	Classic	1	\$	732.00	\$	770.00	5.2%
Blue Shield		2	\$	1,425.44	\$	1,498.44	5.1%
		3	\$	1,695.44	\$	1,783.44	5.2%
	Lite	1	\$	448.00	\$	471.00	5.1%
	1.0	2	\$	929.44	\$	976.44	5.1%
		3	\$	1,159.44	\$	1,218.44	5.1%
			Ψ.	1,100.44	Ψ	1,210.77	3.176
	PPO	1	\$	730.00	\$	764.00	4.7%
	(Out-of-state only)	2	\$	1,420.00	\$	1,493.00	5.1%
		3	\$	1,689.00	\$	1,778.00	5.3%
IDEEIOLEEDO:	0001 1014		•	040.00	•	0=0.00	4 == -
FIREFIGHTERS L	OCAL 1014	1	\$	643.00	\$	673.00	4.7%
		2	\$	1,221.56	\$	1,278.56	4.7%
		3	\$	1,451.56	\$	1,519.56	4.7%
1 = Employee or	nly						
2 = Employee +	1 Dependent						

^{2 =} Employee + 1 Dependent 3 = Employee + 2 or more Dependents

^b Rates reflect current negotiated County subsidies; all CAPE 2014 rates include enhanced DME benefits.

ENCLOSURES TO EXHIBIT V

- 1. ALADS Request
- 2. CAPE Request
- 3. Los Angeles County Fire Fighters Local 1014 Request

ALADS Insurance Trust

9500 Topanga Canyon Blvd, Chatsworth, CA 91311 Tel (818) 678-9040 • (800) 842-6635 • Fax (818) 678-9030

July 23, 2013

VIA U.S. MAIL AND E-MAIL: ecarrillo@hr.lacounty.gov

Ms. Lisa M. Garrett, Director of Personnel County of Los Angeles Hall of Administration, Room 579 500 West Temple Street Los Angeles, California 90012

Attention:

Ms. Eliza Carrillo, Human Resources Manager

Department of Human Resources

Employee Benefits – Deferred Income Division 3333 Wilshire Blvd., Suite #1000

Los Angeles, California 90010

RE: ALAOS/ANTHEM BLUE CROSS 2014 PLAN PREMIUMS

Dear Ms. Carrillo:

Following are the monthly premium rates for the ALADS Anthem Blue Cross Prudent Buyer and CaliforniaCare medical and dental plans for the 2014 plan year:

Plan	Employee	Employee + 1	Employee + 2
Prudent Buyer Basic	872.08	1,704.36	1,959.18
Prudent Buyer Premier	990.9 3	1,823.21	2,078.03
CaliforniaCare Basic	590.97	1,153.42	1,427.41
CaliforniaCare Premier	709.82	1,272.27	1,546.26

These rates include the Affordable Care Act (ACA) charges required by the federal government of over 4 million dollars. These charges equate to approximately 4.0% of premium, or, 1/2 the total premium increase for Plan 2014.

The ALADS plans do provide "Creditable Coverage" as required by CMS.

Sincerely, Bud Truey

Bud Treece

ALADS Trust Administrator

(Computer departed and level protect in-house)



August 5, 2013

Eliza Carrillo
Senior Human Resources Manager
Employee Benefits-Deferred Income Division
County of Los Angeles
Department of Human Resources
3333 Wilshire Boulevard
Los Angeles, CA 90010

Re: 2014 RENEWAL - CAPE/BLUE SHIELD MEDICAL PLANS

Dear Ms. Carrillo:

This letter is to advise you of the CAPE Benefit Trust Board of Trustees' approval of the renewal of Blue Shield's contracts for the year 2014 for the CAPE/Blue Shield Point of Service Classic, Lite and the out-of-state PPO COBRA medical plans. Attached please find the benefit structures and rates for all three plans.

The benefits listed below have been enhanced, or added, as follows:

- Enhanced vision benefit through VSP with exams, frames, lenses or contacts every 12 months.
- Durable medical equipment, prosthetics and orthotics covered at 100% in all three rate tiers for the Classic and Lite, and both COBRA PPO tiers.

There are no other core benefit changes for 2014 other than any mandated regulatory changes. We would appreciate your forwarding the 2014 CAPE/Blue Shield medical plans' information to the Board of Supervisors for their timely approval.

Sincerely,

CALIFORNIA ASSOCIATION OF PROFESSIONAL EMPLOYEES BENEFIT TRUST

Now W. Jallan

John W. Fallon

Chairman

CAPE Benefit Trust Board of Trustees

Attachments

2014 CAPE/Blue Shield Classic Plan* (800) 487-3092 www.blueahledea.com

		(800) 487 3092 www.blueshieldes.com	
BENEFITS	PRIMARY CARE NETWORK	PPO NETWORK	OUT-OF-NETWORK Reimbresserts Bessel On Attenues America
Type of Plan		A Point of Service Plen	
Who is Eligible	All Participants	All Participants	All Participants
Calendar Year Dechotible	None	\$300 per person; \$600 per family maximum (combined-PPO Network and Out-of-Network)	\$300 per person; \$600 per family maximum (combined-PPO Network and Out-of-Network)
Maximum Annual Out-of-pocket Expenses	\$1,500/person; \$3,000/fumily	After declacible, \$4,000/person; \$8,000/family (combined - PPO Network and Out-of:Network)	After de ductible , \$6,000/person; \$12,000/family (combined - PPO Network and Out-of-Network)
Lifetime Maximum Benefit	Unlimited	Unlimited	Unlimited
BORNE NITTUE CADE			
Immundzations	100% no consyment	1000 - no over the series	7,0000
Periodic Health Frame	1009th no consument findings Wall Belevistal Warren Bern	1007a, no copagnical	100%, no copsyment
	Pap Smear, and Manmography)	Pan Smear and Mammorradurant suit act to deductific	100%; no copayment (inicacing Well Baby/Well Wonne Exam,
Vision Care	VSP Providers-\$10 exam conswment: \$10 lenses/frames/contact	Non-WSD Providence pin human and new 12 months, second up to 646.	rap surea, and Marining alary-flor suggest to deduction
	lenses copayment-up to \$120-one per 12 months	frames up to \$70; Lenses up to \$65; contacts up to \$105	frames up to \$70; Lenses up to \$65; contacts up to \$105
MEDICALLY NECESSARY CARE	LRE		
Ambulance	100% after \$50 copayment	90% after deductible	90% after deductible
Doctor Office Visits	100% after \$10 copayment	1009s after \$20 copayment forr consultation only (not subject to deductible)	70% after deductible
Emergency Room	1009% after \$50 copayment (waived if admitted)	100% after \$50 copayment (waived if admitted)	100% after \$50 consyment (waived if admitted)
Hospital Care	100% no copayment	90% after deductible	70% after deductible, carrier max navment \$360 per day
Maternity	10096, no copayment	100% after \$20 copayment for consultation only (not subject to declucible)	70% after de ductible
Surgery	100% no copayment (outpatient \$50 copayment)	90% after dechetible	70% after deductible, outpatient-carrier max ownt \$360 per day
X-Ray & Lab Tests	1009s; no copayment	90% after deductible	70% after deductible
Prescription Drugs	\$5 (generic), \$15 (brand name), \$30 (nonformulary-requires	\$5 (generic), \$15 (brand name), \$30 (nonformulary-requires	Covered entergencies only - consyment annies
	prespproval); Mail-Order- 90-day Supply: \$10 (generic),	preapproval); Mail-Order- 90-day Supply: \$10 (generic),	
	\$30 (brand name), \$60 (nonformulary-requires preapproval)	\$30 (brand name), \$60 (nonformulary-requires preapproval)	
3			
MENTAL HEALTH CARE			
Mental Heath-Curpatient	100% after 510 copayment	100% after \$20 copayment for consultation only (not subject to deductible)	70% after deductible
Mental Health-Inpatient	100% no copayment	90% after deductible	2006 after declarible carrier may may may \$360 year day
		Provided by Magellan. Must be arranged through MHSA	
OTHER PLAN BENEFITS			
Chiropractic Care	100% after \$10 copayment	100% after \$10 copayment	Not covered
	Includes acupuncture, unlimited vi	es acupaneture; unlimited visits/calendar year (based on medical necessity)	
	A farough A	Provided through American Specialty Health Plans!	
Hearing Aids	\$1,000 maximum benefit every two years	Not covered	Not covered
Home Health Care	100% after \$10 copayment	90% after deductible	70% after deductible
i	(combined 100 visits per calendar year)	(combined 100 visits per calendar year)	(combined 100 visits per calendar year)
Hospice Care	thorized hospice agency	100% when provided by authorized hospice agency	100% when provided by authorized hospice agency
Physical Therapy		90% after deductible	70% after deductible
Skill ed Nursing Pacility	100% no copayment (combined 100 days per calendar year)	90% after deducible (combined 100 days per calendar year)	70% after deductible (combined 100 days per calendar year)

"This is a limited benefit sammary. Refer to the carrier summary for further defails.

In case of discrepancies, the carrier's summary takes precedence.

2014 Premium Rates
Employee Only: \$776.00
Employee + One: \$1,507.44
Employee + Family: \$1,794.44

2014 CAPE/Blue Shield Lite Plan*

nual Street All Participants Deductible None Internal Str. 500/person, \$3,000/family Expenses Internal Str. 500/person, \$3,000/family The CARE 100% no copayment Pag Sincer, and Amminography. Pag Street Stock Description (including Well Pag Street and Marine Street) Pag Street and 100% no copayment Visits 100% after \$10 copayment 100% no cop	CICL HOME	A Point of Service Plan	
Deductible None		A Point of Service Plan	A CHILD OF THE SHAPE AND A SHAPE A SHA
Deductible None None			CONTRACTOR OF THE PROPERTY OF
Poductible None International St. 500/person; \$3,000/family Expenses Expenses International St. 500/person; \$3,000/family International St. 500/person; \$3,000/family International St. 500/person; \$1,000/person; \$1		All Participants	All Participants
Properson By Street St. 500/person, \$13,000/family Exems 100% no copayment It Exems 100% no copayment (including Well Pag Street, and Amming spay) VECESSARY CARE Visits 100% after \$10 copayment 100% after \$10 copayment 100% after \$10 copayment 100% no copayment 100%		\$400 per person; \$800 per family maximum (combined-PPO Networl and Oul-of-Network)	\$400 per person, \$800 per family maximum (combined-PPO Network and Out-of-Network)
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"This is a limited benefit summay. Refer to the carrier summary for further detail. In case of discrepancies, the carrier's summary takes precedence.

2014 Premium Rates
Employee Only: \$477.00
Employee + One: \$985.44
Employee + Family: \$1,229.44

2014 CAPE/Blue Shield COBRA PPO Plan* (800) 487-3092 www.blueshleddca.com

	The state of the s	
BENEFITS	INNETWORK	OUT-OF-NETWORK
		(Reimburgments Based On Allowship Amount)
Type of Pien		A Preferred Provider Option Plan
Who is Eligible	Participants residing outside the State of California	Participants residing outside the State of California
Calendar Year Deductible	\$250 per person; \$500 per family maximum (combined-in-Network and Out-of-Network)	\$250 per person; \$500 per family maximum (combined-in-Network) and Out-of-Network)
Meximum Annual	After dechertible \$2 000/namen. \$6 000/family	A A dade with a 610 000/comme 620 000 Km :1.
Out-of-pocket Expenses	(combined - In-Network and Out-of-Network)	(combined - In-Network and Out-of-Network)
Lifetime Maximum Benefit	Unlimited	Unlimited
PREVENTIVE CARE		
Immunizations	100%, no copayment and not subject to the deductible	1100%; no copayment and not subject to the deductible
Periodic Health Exams	100%: no copayment (Includes Well Woman Pap Smear and Mammography)	100%: no copayment (Includes Well Woman Pap Smear and Mammography)
	Well Baby Lab subject to deductible)	Well Baby Lab subject to deductible)
Vision Care	VSP Providers-\$10 exam copayment; \$10 lenses/franes/contact	Non-VSP Providers-reimbursement per 12 months-exam up to \$45;
	lenses copayment-up to \$120-age per 12 months	frames up to \$70; Lenses up to \$65; contacts up to \$103
MEDICALLY NECESSARY CARE		
Ambulance	90% after deductible	90% after deductible
Doctor Office Visits	\$20 copayment (not subject to deductible)	70% after deductible
Emergency Room	90% after \$50 copayment (waived if admitted)	90% after \$50 copayment (waived if admitted)
Hospital Care	90% after deductible	70% after deductible, carrier max payment \$420 per day
Maternity	100% after \$20 copayment (not subject to deductible)	70% after deductible
Surgery	90% after deductible	70% after deductible, outpatient-carrier max pymt \$420 per day
X-Ray & Lab Tests	90% after deductible	70% after deductible
Prescription Drugs	\$10 (generic), \$15 (brand name), \$30 (nonformulary)	Covered for emergencies only- 75% of lesser of actual price or
	Mail-Order 90-day Supply: \$20 (generic), \$30 (brand name),	reasonable charge, minus copayment
	\$60 (nonformulary)	
MENTAL HEALTH CARE		
Mental Health-Outpatient	\$20 copayment (not subject to deductible)	70% after deductible
Mental Health-Inpatient	90% after deductible	70% after deductible, carrier may payment \$420 per day
	Provided by Magella	Provided by Magellan. Must be arranged through MHSA
Chiropractic Care	\$20 copayment - maximum 12 visits per calendar year combined with	70% - maximum 12 visits per calendar year combined with
	Out-of-Network visits	In-Network visits
OTHER PLAN BENEFITS		
Home Health Care	90% after deductible	70% after deductible
	(combined 100 visits per calendar year)	(combined 100 visits per calendar year)
Hospice Care	100% when provided by authorized hospice agency	100% when provided by authorized hospice agency
Physical Therapy	90% after dechicible	70% after deductible
Skilled Nursing Facility	90% after deductible (combined 100 days per calendar year)	70% after deductible (combined 100 days per calendar year)

This is a limited benefit summary. Refer to the carrier summary for further details. In case of discrepancies, the carrier's summary takes precedence.

2014 Premium Rates Employee Only: \$ 770.00 Employee + One: \$1,502.00 Employee + Family: \$1,789.00



LOS ANGELES COUNTY FIRE FIGHTERS LOCAL 1014 HEALTH AND WELFARE PLAN

3460 FLETCHER AVENUE · EL MONTE, CALIFORNIA 91731 (310) 639-1014 (800) 860-1014 (within California)



August 2, 2013

Ms. Eliza M. Carrillo
Senior Human Resources Manager
Employee Benefits/ Deferred Income Division
County of Los Angeles
Department of Human Resources
3333 Wilshire Boulevard
Los Angeles, California 90010

RE: Plan Year 2014 Employee Insurance Information
Los Angeles County Fire Fighters Local 1014 Health and Welfare Plan

Dear Ms. Carrillo:

In response to your letter of June 24, 2013, I am providing the plan year 2014 employee benefit and premium changes that were approved by the Board of Trustees.

There are no benefit plan changes for 2014. After conferring with Mercer, the Plan's consultant, the Board of Trustees approved a 4.66% premium increase for 2014. Our monthly rates for 2014, rounded to the nearest dollar are as follows:

 Member Only
 \$ 673.00

 Member + 1 Dependent
 \$1284.00

 Family
 \$1525.00

Also, per your request, I am confirming our belief that the 1014 plan meets the bronze "metal level" of coverage, as described in the Covered California Health Exchange.

Should you have any questions, please contact me by e-mail at rcyrus@local1014.org or call me at (800) 660-1014.

Sincerely,

Reginald A. Cyrus, CEBS Administrative Manager

C:

Dave Gillotte



Attachment A

August 16, 2013

Ms. Eliza Carrillo Senior HR Manager **County of Los Angeles** 3333 Wilshire Boulevard, Suite 1000 Los Angeles, CA 90010-4101

Subject: Summary of 2014 Renewal Results and Recommendations (Represented Plans)

Dear Eliza:

The following letter summarizes the 2014 renewal proposals for medical, dental, life and AD&D plans offered to the represented employees at the County of Los Angeles (the County), including our analysis, observations, and recommendations. The renewal request and negotiation process is outlined in the attached Addendum.

The 2014 renewal was also impacted by fees imposed under the Affordable Care Act (ACA), the Patient Centered Outcomes Research Institute (PCORI), the insurer fee and the reinsurance fee. Some of these fees are assessed on a per member basis and others are a percent of premium basis. For the medical carriers, Anthem, Cigna, Kaiser and UHC, the additional cost impact included in the renewal is between 1.9% - 3.4% of total cost. For the dental carriers, Delta Dental and Safeguard/MetLife, the additional cost impact included in the renewal is between 1.0% - 2.1% of total cost.

Medical Plans

Overview

For all represented medical plans, the final projected premium increase for 2014 is **8.9%**, or about **\$66.9 million** over 2013 premiums. The initial proposed renewal increase for the represented medical plans was **10.6%**. Negotiated reductions to the medical renewals (exclusive of benefit design changes) equate to approximately **\$12.8 million**. For more details on final rate increases, please refer to Attachment C.

After evaluation of the renewal proposals, Aon Hewitt recommends that the County accept the final 2014 renewals offered by Cigna, Kaiser and United Healthcare (UHC) as outlined in the table below.



	Cigna (Choices & Options)	Kaiser Choices	Kaiser Options	UHC Options
Initial 2014 Renewal Action	+15.0%	+6.9%	+7.7%	+15.3%
Final 2014 Renewal Action	+13.2%	+7.8%	+7.7%	+9.9%

It is our opinion that as the County is not making any carrier changes and did not reduce benefits, but enhanced the durable medical equipment benefit for Kaiser Choices, all plans should continue to maintain 'grandfathered' status with respect to health care reform. We recommend the County seek the advice of their own legal counsel in this regard, as Aon Hewitt is not a law firm and cannot provide legal advice.

A summary of key issues, proposal terms, and negotiation results are outlined by carrier on the following pages.

Cigna

Cigna initially proposed a **15.0%** increase to the combined HMO and POS rates for 2014, representing an increase over 2013 premiums of approximately **\$6.9 million** for Choices and **\$2.5 million** for Options. No performance guarantee penalties were generated in 2012. **No penalty** credits will be applied to the PSR.

Renewal discussions with Cigna targeted the following issues:

- · Midpoint to midpoint calculation used by Cigna
- Increase in retention costs
- Analysis of expenses for Health Care Reform
- Factors used to generate demographic adjustment
- Improvements in overall experience

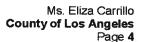
The County's financial arrangement with Cigna provides for a year-end reconciliation of premiums, claims, and expenses associated with the plan. Surpluses are deposited to the PSR and any shortfall is withdrawn from the PSR, to the extent that funds are available. The PSR had grown to a significant level by 2008 and a premium subsidy was applied to the 2009 renewal. No subsidy was applied to the 2010 rates. As claim experience deteriorated, the annual accounting resulted in a deficit, and the stabilization reserve was exhausted. Therefore, there was no premium offset from the PSR for 2011, 2012, or 2013, and again there is no premium offset for 2014.



The chart below summarizes the most recent four years of the PSR (updated based settlements provided by Cigna).

	2009	2010	2011	2012
Premium	\$45,982,093	\$54,445,612	\$61,154,703	\$61, 520,806
Year-end Premium Stabilization Reserve (PSR)	(\$1,175,616)	(\$1,552,812)	(\$414,033)	(\$1,320,683)
PSR % of Premium	-2.56%	-2.85%	-0.68%	-2.15%

Negotiations with Cigna resulted in a final 13.2% increase. This amounts to an increase of approximately \$6.1 million for Choices, and \$2.2 million for Options over current costs, and a savings of approximately \$1.1 million from Cigna's original proposal. We believe that Cigna has justified their renewal position and that the County should accept their offer.





Kaiser

Kaiser's initial renewal proposal was a **6.9%** increase for the Choices plan, representing an increase over 2013 premiums of approximately **\$8.1 million**. Kaiser's renewal proposal for Options was **7.7%** increase, representing an increase over 2013 premiums of approximately **\$26.2 million**. Combined, Kaiser's initial renewal proposal for the represented population is a **7.5%** increase, representing an increase over 2013 premiums of approximately **\$34.3 million**.

For the Choices plan, an adjustment was made to the existing plan design to include an enhancement to the Durable Medical Equipment (DME) benefit in order to align the plan with that of Options. This plan design change resulted in a **7.8%** increase for Choices, representing approximately **\$9.2 million** over current premiums.

The adjusted total increase for Kaiser represented plans is **7.7%** or **\$35.4 million** over current premiums.

Kaiser's Southern California commercial trend rate for 2014 is projected to be 5.4%, which does not include ACA taxes and fees. In 2011 and the first half of 2012, Kaiser had no performance guarantee penalties with the County. **No penalty** amounts will be applied to 2014 rates. Performance guarantee results for the remainder of 2012 are not yet final and will be applied to the 2015 renewal.

Discussions with Kaiser on the renewal proposal targeted the following areas:

- Large claims pooling point
- Demographic changes
- Retention charges
- · Emergency room and overall utilization
- Disease management
- Grandfathered status
- Cap on Total Health Assessment (THA) budget

Aon Hewitt believes that the requested rate increase for the Kaiser Permanente represented plans is reasonable and justified.



United Healthcare

UHC's initial renewal proposal was a **15.3%** overall increase. The increases were a **15.0%** increase to the HMO and a **29.6%** increase to the PPO rates for 2014, representing a total increase of approximately **\$36.0 million** over current premiums.

Discussions with UHC targeted the following key areas:

- Medical & Rx claims trend
- Out of Pocket maximum charges
- Capitation projections
- Pooling charges
- Retention
- Large claims projections
- ER copay alternatives
- · Affordability options for the PPO

Negotiations with UHC resulted in an increase of **9.7%** for the HMO and a **19.9%** increase for the PPO, for a combined increase of **9.9%**, representing a total increase of approximately **\$23.3 million**, and a total savings of **\$12.7 million** over the initial renewal position. UHC had 2012 performance guarantee penalties of **\$672,413**, to be applied to the 2014 rates. We believe that UHC has justified their renewal position and that the County should accept their offer.



Dental Plans

Delta Dental

Delta Dental's initial PPO renewal proposal was a 2.7% decrease for the Choices plan and a 3.6% decrease for the Options plan, representing a total decrease of approximately \$518,000 from current premiums for Choices and an approximate \$1.9 million decrease for Options. Negotiations resulted in final renewal decreases of 8.6%, and 9.4% respectively, for an approximate savings of \$1.1 million for Choices and \$3.2 million for Options.

DeltaCare USA's initial renewal proposal was a **2.7%** increase for both the Choices plan and the Options plan, representing an increase of approximately **\$27,000** over current premiums for Choices and approximately **\$52,000** for Options. Negotiations resulted in final renewals of **0.0%** for both plans, for an approximate savings of **\$27,000** for Choices and **\$52,000** for Options.

DeltaCare USA HMO had performance guarantee penalties of \$4,489 for Choices and \$8,583 for Options, for a total penalty of \$13,072 for the represented population. The HMO penalties will be applied towards reduction of the 2014 HMO renewal rates. No penalties were generated for the PPO plan. Based on our review, we believe that Delta's proposed rates are justified.

Safeguard Prepaid Dental

Safeguard's initial renewal proposal was a **6.3%** increase for both the Choices plan and the Options plan, representing an increase of approximately **\$58,000** over current premiums for Choices and approximately **\$103,000** for Options. Negotiations resulted in a **1.0%** reduction to current rates, for an approximate savings of **\$67,000** for Choices and **\$119,000** for Options.

Safeguard had no performance guarantee penalties with the County. **No penalty** amounts will be applied to 2014 rates. We believe Safeguard's most recent renewal proposal is justified and recommend that the County accept it.



Life and AD&D

Cigna Life

The basic life plan is a participating contract, meaning the County shares in surpluses on the plan. At the end of the 2012 plan year, there was approximately **\$1.0 million** available for refund to the County (Represented and Non-represented populations combined). The strategy over the past couple of years has been to apply rate decreases to the program in order to start reducing the surplus. The experience on the basic life is running at a 110% loss ratio, well over the target of 88% and no longer producing an annual surplus. Cigna is under rate guarantee through 12/31/2016.

A review of the plan's supplemental life experience revealed that it is running at an 84% loss ratio, which is slightly better than target. Cigna is providing employees with a 4% rate decrease for supplemental employee and dependent life for 1/1/2014 through 12/31/2016. The AD&D insurance has been running better than expected, at a 59% loss ratio. Due to the limited credibility of AD&D coverage, Cigna will maintain the current rates to 12/31/2016, the end of the rate guarantee period.

If you have any questions about the above information, please give me a call to discuss.

Sincerely,

Vern Menden

Senior Vice President Aon Hewitt, Los Angeles

CC:

Jim Adams – County of Los Angeles Shawn Atin – County of Los Angeles Maryanne Keehn – County of Los Angeles Hoa Phan – County of Los Angeles Robin Urban – County of Los Angeles Stephen Caulk – Aon Hewitt, Denver Tim Conard – Aon Hewitt, Los Angeles Kent Levihn – Aon Hewitt, Houston



Addendum

Process

The renewal request, analysis, and negotiation are multi-step processes, conducted over a period of several months. Request for Renewals (RFRs) are drafted and reviewed by the Aon Hewitt and County stakeholders.

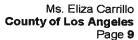
The RFR includes:

- Stated assumptions and requirements, including a submission letter to be signed by an officer with the authority to bind the company
- Questionnaire targeting key County objectives and issues, including rate development, utilization, and legislative issues such as health care reform
- Plan performance exhibits comparing the County's past plan results to the carriers' book of business results
- Rate quotation, rate development, and projected cost exhibits
- · Benefit design and contract changes
- Performance guarantees

All stakeholders submit requested changes to the draft. These are reviewed and incorporated into the final RFR, which is then released to the carriers.

Carrier proposals are submitted to all stakeholders at the same time. Following a review and analysis period, Aon Hewitt drafts negotiation letters for each plan. The drafts are reviewed by the County and the Union consultants, and their respective comments are incorporated before release to the carriers. Bi-weekly status conference calls are conducted between Aon Hewitt and the County to discuss the renewal results, negotiation process, and any open issues.

Responses to the negotiation letters are due from the carriers prior to the renewal meetings. Again, the responses are delivered to all stakeholders concurrently. Final issues are reviewed and prepared for the renewal meetings.





Renewal meetings are conducted with each medical plan carrier. Attendees include representatives from the County of Los Angeles DHR and CEO offices, Union consultants, BAC and EBAC committees, and Aon Hewitt, as well as the carrier representatives. The carrier representatives generally include account/sales management, financial, operations, and medical/provider relations personnel. Issues discussed during the meetings include both financial and non-financial questions that explore carriers' methodologies for rate development. Outstanding issues and requests for reduced rates (when justified) are presented to each carrier. Following the meeting, carriers must respond to all identified issues in writing to all stakeholders.

The review and negotiation process continues until all open issues are resolved or the carrier has presented their final offer. The negotiation does not always result in agreement on particular topics; however, it may result in overall business concessions from the carriers.





August 16, 2013

Ms. Eliza Carrillo Senior HR Manager **County of Los Angeles** 3333 Wilshire Boulevard, Suite 1000 Los Angeles, CA 90010-4101

Subject: Summary of 2014 Renewal Results and Recommendations (Non-Represented Plans)

Dear Eliza:

The following letter summarizes the 2014 renewal proposals for medical, dental, life and AD&D plans offered to the non-represented employees at the County of Los Angeles (the County), including our analysis, observations, and recommendations. The renewal request and negotiation process is outlined in the attached Addendum.

The 2014 renewal was also impacted by fees imposed under the Affordable Care Act (ACA), the Patient Centered Outcomes Research Institute (PCORI), the insurer fee and the reinsurance fee. Some of these fees are assessed on a per member basis and others are a percent of premium basis. For the medical carriers, Anthem, Cigna, Kaiser and UHC, the additional cost impact included in the renewal is between 1.9% - 3.4% of total cost. For the dental carriers, Delta Dental and Safeguard/MetLife, the additional cost impact included in the renewal is between 1.0% - 2.1% of total cost.

Medical Plans

Overview

For all non-represented medical plans, the final projected premium increase for 2014 is **8.8%**, approximately **\$13.2 million** over 2013 premiums. The initial proposed renewal increase for the non-represented medical plans was **8.9%**. Negotiated reductions to the medical renewals (exclusive of benefit design changes) equate to approximately **\$0.14 million**. For more details on final rate increases, please refer to Attachment C.

After evaluation of the renewal proposals, Aon Hewitt recommends that the County accept the final 2014 renewals offered by Anthem and Kaiser. Please see page 2 for a detailed summary of Aon Hewitt's findings.

It is our opinion that as the County is not making any carrier or benefit changes, all plans should continue to maintain 'grandfathered' status with respect to health care reform. We recommend the County seek the advice of their own legal counsel in this regard, as Aon Hewitt is not a law firm and cannot provide legal advice.



A summary of key issues, proposal terms and negotiation results are outlined by carrier on the following pages.

	Anthem	Kaiser
Initial 2014 Renewal Action	+9.6%	+7.9%
Final 2014 Renewal Action	+9.4%	+7.9%

Anthem Blue Cross

The Anthem Blue Cross program is a minimum premium arrangement, where expected and maximum liability costs are projected based on prior claims experience and the fixed costs associated with administration of the plan. The Anthem maximum liability costs are the basis for the renewals outlined in this letter. Anthem's initial renewal proposal was a **9.6%** increase across all plans or about **\$8.9 million** over 2013 costs. All plans include specific stop loss of \$300,000 per individual. Aggregate stop loss was set at 120% of projected claims for the POS, PPO and Catastrophic plans; the aggregate stop loss limit is 115% of projected claims for the HMO plan. For the 2014 renewal, aggregate stop loss has been adjusted to 110% of projected claims for all Anthem lines of coverage.

Renewal discussions with Anthem targeted the following key areas:

- Margin/claims corridor size
- Medical and Rx trends by product
- Gaps in care
- Components of retention
- Grandfathered status
- Administration fees

Negotiations, as well as the adjustment to aggregate stop loss, resulted in an overall increase of **9.4%** across all plans or about **\$8.7 million** over 2013 costs, representing a savings of **\$0.14 million**.

Anthem provided their 2012 performance guarantee report and applied the penalty of **\$214,671** to the County's April 2013 invoice, so there is no direct impact to the renewal.

Vision benefits for the HMO, POS and PPO plans are offered on a non-participating fully insured basis through an arrangement between Anthem and VSP. There is also a portion of the vision benefit (coverage for laser eye surgery) that is self-insured by the County. The insured portion of the VSP benefit is in the second year of a two-year rate guarantee period through 12/31/2014. The cost of the vision program is included in the Anthem renewals described above.

We believe Anthem's most recent renewal proposal is justified and recommend that the County accept it.



Kaiser

Kaiser's initial renewal proposal is a **7.9%** increase or about **\$4.5 million** over 2013 costs for the Flex/MegaFlex plan. Kaiser had no performance guarantee penalties with the County. **No penalty** amounts will be applied to 2014 rates. As performance guarantee results for 2012 are not yet final, any penalties incurred in the final months of 2012 will be applied to the 2015 renewal.

Discussions with Kaiser on the renewal proposal targeted the following areas:

- · Large claims pooling point
- Demographic changes
- Retention charges
- Emergency room and overall utilization
- Disease management
- · Grandfathered status
- · Cap on Total Health Assessment (THA) budget

We believe Kaiser's renewal proposal is justified and recommend that the County accept it.



Dental Plans

Delta Dental

Delta Dental's initial PPO renewal proposal was a **0.6%** decrease for the non-represented plan, representing a decrease of approximately **\$71,000** below current premiums. Negotiations resulted in a **6.7%** decrease from current rates, for an approximate savings of **\$704,000** from the initial renewal.

DeltaCare USA's initial renewal proposal was a **2.7%** increase for the non-represented plan, representing an increase of approximately **\$8,000** over current premiums. Negotiations resulted in final renewals of **0.0%**, for an approximate savings of **\$8,000**.

DeltaCare USA HMO had performance guarantee penalties of **\$1,279** for the non-represented plan. The Delta HMO penalties will be applied towards reduction of the 2014 HMO renewal rates.

Based on our review, we believe that Delta's proposed rates are justified.

Safeguard Prepaid Dental

Safeguard's initial renewal proposal was a **6.3%** increase for the non-represented plan, representing an increase of approximately **\$12,000** over current premiums. Negotiations resulted in a **1.0%** reduction to current rates, for an approximate savings of **\$14,000**.

Safeguard had no performance guarantee penalties with the County. **No penalty** amounts will be applied to 2014 rates.

We believe Safeguard's most recent renewal proposal is justified and recommend that the County accept it.



Life and AD&D

Cigna Life

The basic life plan is a participating contract, meaning the County shares in surpluses on the plan. At the end of the 2012 plan year, there was approximately **\$1.0 million** available for refund to the County (Represented and Non-represented populations combined). The strategy over the past couple of years has been to apply rate decreases to the program in order to start reducing the surplus. The experience on the basic life is running at a 110% loss ratio, well over the target of 88% and no longer producing an annual surplus. Cigna is under rate guarantee through 12/31/2016.

The AD&D insurance has been running better than expected, at a 59% loss ratio. Due to the limited credibility of AD&D coverage, Cigna will maintain the current rates to 12/31/2016, the end of the rate guarantee period.

If you have any questions about the above information, please give me a call to discuss.

Sincerely.

Vern Menden Senior Vice President

Aon Hewitt, Los Angeles

CC:

Jim Adams – County of Los Angeles Shawn Atin – County of Los Angeles Maryanne Keehn – County of Los Angeles Hoa Phan – County of Los Angeles Robin Urban – County of Los Angeles Stephen Caulk – Aon Hewitt, Denver Tim Conard – Aon Hewitt, Los Angeles Kent Levihn – Aon Hewitt, Houston



Addendum

Process

The renewal request, analysis and negotiation are multi-step processes, conducted over a period of several months. A planning meeting will the County begins the process in which objectives for the following plan year are established. This process was conducted by the County and Aon Hewitt.

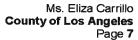
Based on the planning meeting discussions, a Request for Renewal (RFR) was drafted. The RFR includes:

- Stated assumptions and requirements, including a submission letter to be signed by a company officer with the authority to bind their proposal
- Questionnaire targeting key County objectives and issues, including rate development, utilization, legislative issues such as mental health parity and health care reform
- Plan performance exhibits comparing the County's past plan results to the carriers' book of business results
- Rate quotation, rate development and projected cost exhibits
- · Benefit design and contract changes
- Performance guarantees

All stakeholders submit requested changes to the draft. These are reviewed and incorporated into the final RFR, which is then released to the carriers.

Carrier proposals are submitted to all stakeholders at the same time. Following a review and analysis period, Aon Hewitt drafts negotiation letters for each plan. The drafts are reviewed by the County, and their comments are incorporated before release to the carriers. Bi-weekly status conference calls are conducted between Aon Hewitt and the County to discuss the renewal results, negotiation process and any open issues.

Responses to the negotiation letters are due from the carriers prior to the renewal meetings. Again, the responses are delivered to all stakeholders concurrently. Final issues are reviewed and prepared for the renewal meetings.





Renewal meetings are conducted with each medical plan carrier. Attendees include representatives from the County of Los Angeles DHR and CEOs' offices, Aon Hewitt, and carrier representatives. The carrier representatives generally include account/sales management, financial, operations, and medical/provider relations personnel. Issues discussed during the meetings include both financial and non-financial questions that explore carriers' methodologies for rate development. Outstanding issues and requests for reduced rates (when justified) are presented to each carrier. Following the meeting, carriers must respond to all identified issues in writing to all stakeholders.

The review and negotiation process continues until all open issues are resolved or the carrier has presented their final offer. The negotiation does not always result in agreement on particular topics; however, it may result in overall business concessions from the carriers.

County of Los Angeles 2014 Renewal Results

			2014 Renewal Results	ılts			
	2013 Current Plan	2014 Initial Renewal Current Plan	2014 Negotiated Renewal Current Plan	% Change from 2013	Negotiated Savinds	Performance Guarantee Credits	Total Change
Flex/MegaFlex Kalser Anthem¹	\$57,485,257 \$92,432,246	\$62,015,255 \$101,283,809	\$62,016,255 \$101,140,597	7.9%	\$0	\$0	\$0 (\$357,883)
Options Kaiser ² Cigna ³ UnitedHealthcare	\$339,861,741 \$16,705,236 \$235,158,982	\$366,065,407 \$19,202,582 \$271,128,406	\$366,065,407 \$18,907,561 \$268,413,616	7.7% 13.2% 9.8%	\$0 \$295,022 \$12,714,892	\$0 \$0 \$672,413	\$0 (\$295,022) (\$13,387,305)
Choices Kaiser² Cigna³	\$116,784,306 \$46,100,487	\$124,877,324 \$52,993,763	\$125,947,802 \$62,179,423	7.8% 13.2%	(\$1,070,478) \$814,340	O	\$1,070,478 (\$814,340)
Total Medical	\$904,528,255	\$997,566,546	\$984,669,669	8.8%	\$12,896,987	\$887,084	(\$13,784,071)
Detta PPO & DettaCare HMO- Flex Options Choices	\$11,849,106 \$55,981,774 \$20,069,114	\$11,786,100 \$54,103,217 \$19,578,055	\$11,074,163 \$50,875,736 \$18,420,601	6.5% 49.1% 8.2%	\$711,938 \$3,227,482 \$1,157,554	\$1,279 \$8,583 \$4,489	(\$713,217) (\$3,236,065) (\$1,162,043)
Safeguard ² Flex Options Choices	\$188,764 \$1,631,894 \$915,179	\$200,655 \$1,734,834 \$972,914	\$189,886 \$1,616,635 \$906,062	-1.0% -1.0% -1.0%	\$13,770 \$119,199 \$66,852	O O O	(\$13,770) (\$119,199) (\$66,852)
Total Dental ⁴ Cigna Basic Life	\$90,635,832	\$88,375,776 \$834,538	\$83,078,981 \$834,538	-8.3% 0.0%	\$5,296,795	\$14,351 \$0	(\$5.311,146)
Cigna AD&D	\$4,014,411	\$4,014,411	\$4,014,411	%0.0	0\$	\$0	\$0
Cigna Optional Life	\$27,852,445	\$26,738,347	\$28,738,347	4.0%	80	0\$	0\$
Cigna Dependent Life	\$1,466,305	\$1,466,305	\$1,466,305	%0.0	80	80	80
Total Life & AD&D³	\$34,167,698	\$33,053,600	\$33,063,600	3.3%	0\$	\$0	\$0
TOTAL	\$1 029,331,785	\$1,118,995,922	\$1,100,802,140	8.8%	\$18,193,782	\$901,435	(\$19,095,217)

Footnotes:

1. Anthrem rates are calculated based on an expected premium basis plus 1% claims margin

2. Performance guarantee penalties are reported together by carrier but are shown split by group based on premium volume

3. Cigna does not incorporate penalties are guarantee penalties into rates, penalty amounts are credited to the PSR

4. Medicals & Gential premiums are calculated using January 2013 enrollment to project estimated amual cost

5. Life & AD&D premiums are calculated using January 2013 premium payments to project estimated amual cost

6. Underlying rates are rounded to two decimal places; percentages shown are rounded to one decimal point

8/16/2013